

DHL EXPRESS

Service information Coronavirus



Temporary Service adjustments for DHL Express Time Definite International services arising from the COVID-19 pandemic situation as of **03 April 2020**

Please note, as the situation is dynamic, the information is subject to change without notice.

For updates in local languages click [here](#) >

DHL Express is maintaining delivery services around the world. Below please find the service status for impacted countries.

To ensure successful *business* deliveries, always check that your commercial customers are open for business and able to receive DHL Express parcels.

To ensure successful *residential* deliveries, please ask your private receivers to register at www.ondemand.dhl.com, where they can choose preferred delivery options, including non-contact delivery.

Please note that if an origin or destination is not listed below, there is no service change at this time.

Updates to this page will be provided at least twice a week or more regularly when appropriate.

ORIGINS	DESTINATIONS	Temporary Service Adjustment (numbers indicate additional transit time in business days)
ORIGINS: WORLDWIDE		
Worldwide	Algeria	2
	Andorra	1
	Angola	7
	Anguilla	1
	Antigua	2
	Argentina	1
	Armenia	3
	Bahamas	2
	Barbados	1
	Belize	2
	Bermuda	1
	Bolivia	2
	Bonaire	2
	Botswana	7
	Brazil	1-2
	Brunei	2
	Burkina Faso	5
	Burundi	4
	Cameroon - Yaounde	2
	Canary Islands	1
	Cape Verde	3
	Cayman Islands	2
	Central African Republic	5
	Chad	7
	Chile	1
	China - Beijing, Tianjin, East China and Fujian - North China area - Inland, North East and North West areas, Shandong, Haikou, Nanning and Zhanjiang - Wuhan <i>See footnote after table for corresponding DHL service area codes</i>	1 2 3 Temporary service suspension
	Colombia	1
	Congo	2
	Croatia	1
	Cuba	Temporary service suspension
	Curacao	2
	DR Congo	2-4
	Djibouti	5
	Dominica	2
Dominican Republic	1	
Ecuador	2	
El Salvador	2	

France (except Metz) - Metz	1-2 Temporary service suspension
Gambia	3
Georgia	2
Greenland	1
Grenada	2
Guam	3
Guatemala	2
Guinea-Bissau	Temporary service suspension
Guyana	2
Haiti	2
Jamaica	2
Japan	2
India	Temporary service suspension (except for Documents to 400 postcodes in Bengaluru, Chennai, Mumbai and New Delhi which require 3 additional business days)
Indonesia (except Surabaya) - Surabaya	1 5
Israel - Lod and Tel Aviv	1
Guernsey	1
Honduras	2-5
Italy	1
Jersey	1
Jordan	2
Kazakhstan	4-5
Kenya	3
Kuwait	1
Kyrgyzstan	3
Laos	10
Lebanon	1
Lesotho	7
Libya	Temporary service suspension
Macau	1
Madagascar	5
Malawi	7
Malaysia	1
Mali	3
Mauritania	2
Mauritius	Temporary service suspension
Mayotte	Temporary service suspension
Mongolia	10
Mozambique	7
Myanmar	10
Namibia	7
Niger	3

Oman	1-2	
Paraguay	2	
Peru	2	
Philippines	3	
Portugal - Lajes, Madeira and Nordela	2	
Reunion Island	4	
Rwanda	4	
Sao Tome and Principe	Temporary service suspension	
Saudi Arabia	1	
Senegal	2	
Serbia	1	
Seychelles	Temporary service suspension	
Somalia	Temporary service suspension	
Somaliland	Temporary service suspension	
South Africa	5	
South Sudan	3	
Spain	1-2	
St. Eustatius	Temporary service suspension	
St. Lucia	2	
St. Maarten	1	
St. Vincent	2	
Sudan	7	
Swaziland	7	
Taiwan	1	
Tanzania	3	
Timor-Leste	Temporary service suspension	
Trinidad and Tobago	1	
Tunisia	2	
Turkey - Adana, Ankara, Antalya and Izmir	1	
Turkmenistan	7	
Turks and Caicos Islands	1	
Uganda	4	
Uruguay	2	
Uzbekistan	4	
Venezuela	Temporary service suspension	
Vietnam	1	
Zambia	7	
Zimbabwe	7	
ORIGIN: Asia Pacific (excluding China Region)		
ORIGINS	DESTINATIONS	Temporary Service Adjustment (numbers indicate additional transit time in business days)
Asia Pacific excluding China	Indonesia	2
	Japan	2
	Malaysia	2

	Papua New Guinea	2
	South Korea	1
	Sri Lanka	2
Australia	Worldwide (except Americas Region and New Zealand) Americas Region	1 2
Bangladesh	Worldwide (except Australia and New Zealand) Australia and New Zealand	2-5 6-8
Brunei	Americas Region Australia and New Zealand	3 6-8
Cambodia	Americas Region Australia and New Zealand	3 6-8
Fiji	Americas Region Singapore Australia and New Zealand	3 2 6-8
Hong Kong	Americas and Europe Regions Australia and New Zealand Singapore and Thailand	3 6-8 2
India	Worldwide	Temporary service suspension (except for Documents from 400 postcodes in Bengaluru, Chennai, Mumbai and New Delhi which require 3 additional business days)
Indonesia	Americas Region Australia and New Zealand Worldwide	3 6-8 5
- Surubaya		
Japan	Europe Region Australia and New Zealand Singapore and Thailand	3 6-8 2
Laos	Worldwide	10
Macau	Americas and Europe Regions Australia and New Zealand Singapore and Thailand	3 6-8 2
Malaysia	Americas Region Australia and New Zealand	3 6-8
Myanmar	Worldwide	10
Nepal	Americas Region Australia and New Zealand Singapore	3 6-8 2
New Zealand	Asia Pacific (except Australia), Americas and Europe Regions	1
Pakistan	Worldwide (except Australia and New Zealand) Australia and New Zealand	3 6-8
Papua New Guinea	Americas Region Australia and New Zealand	3 6-8
Philippines	Americas and Europe Region Australia and New Zealand Singapore and Thailand	3 6-8 2
Singapore	Americas Region Australia and New Zealand	3 6-8
South Korea	Europe Region Australia and New Zealand Singapore and Thailand	3 6-8 2

	Europe region Australia and New Zealand Singapore and Thailand	3 6-8 2
Timor-Leste	Worldwide	Temporary service suspension
Thailand	Americas Region Australia and New Zealand	3 6-8
Vietnam	Americas and Europe Regions Australia and New Zealand Singapore and Thailand	3 6-8 2
ORIGIN: Americas Region		
ORIGINS	DESTINATIONS	Temporary Service Adjustment (numbers indicate additional transit time in business days)
Americas	Australia	1
	Belarus	3
	Indonesia	3-4
	Japan	2
	Macao	4
	Malaysia	2-4
	Maldives	2
	New Zealand	4
	Oman	1
	Papua New Guinea	2
	Philippines	4
	Sri Lanka	2
	Thailand	1
United Arab Emirates	1	
US	Cambodia	2
	Singapore	2-4
US West Coast & Pacific Islands	Hong Kong	1
	Vietnam	1
Anguilla	Worldwide	1
Antigua	Worldwide	2
Argentina	Worldwide	1
Bahamas	Worldwide	2
Barbados	Worldwide	1
Belize	Worldwide	2
Bermuda	Worldwide	1
Bolivia	Worldwide	3
Bonaire	Worldwide	2
Brazil	Worldwide	1-2
Cayman Islands	Worldwide	2
Chile	Worldwide	1
Colombia	Worldwide	1
Curacao	Worldwide	2
Dominica	Worldwide	2
Dominican Republic	Worldwide	1
Ecuador	Worldwide	2

Grenada	Worldwide	2
Guatemala	Worldwide	2
Guyana	Worldwide	2
Haiti	Worldwide	2
Honduras	Worldwide	2-5
Jamaica	Worldwide	2
Mexico	Hong Kong	2
Paraguay	Worldwide	2
Peru	Worldwide	2
Puerto Rico	Cambodia and Singapore	2
St. Eustatius	Worldwide	Temporary service suspension
St. Lucia	Worldwide	2
St. Vincent	Worldwide	2
Trinidad and Tobago	Worldwide	1
Turks and Caicos Islands	Worldwide	1
Uruguay	Worldwide	2
Venezuela	Worldwide	2
Virgin Islands (US)	Cambodia and Singapore	2
ORIGIN: China Region		
ORIGINS	DESTINATIONS	Temporary Service Adjustment (numbers indicate additional transit time in business days)
Beijing and Tianjin	Worldwide (except Sub Saharan Africa Region, Australia and New Zealand)	2-5
	Sub Saharan Africa Region	6-7
	Australia and New Zealand	8
Rest of China (except Wuhan)	Worldwide (except Sub Saharan Africa Region, Australia and New Zealand)	4-6
	Sub Saharan Africa Region	6-7
	Australia and New Zealand	8
Wuhan	Worldwide	Temporary service suspension
Mongolia	Worldwide	10
ORIGIN: Europe Region		
ORIGINS	DESTINATIONS	Temporary Service Adjustment (numbers indicate additional transit time in business days)
Europe	Americas Region	1
	Australia	2
	Bangladesh	1
	Egypt	1
	Japan - Fukuoka, Kansai, Nagoya, Chubu Nagoya, Osaka	2
	New Zealand	2
	Pakistan	1
Andorra	Worldwide	1
Armenia	Worldwide	2
Belarus	Worldwide (except Russia)	1

Canary Islands	Worldwide	1
Croatia	Worldwide	1
Cuba	Worldwide	Temporary service suspension
Cyprus	Worldwide	1
France - Lyon	Worldwide	2
Georgia	Worldwide	2
Greenland	Worldwide	1
Israel	Jordan	Temporary service suspension
Italy	Worldwide	1
Kazakhstan	Worldwide	4-5
Kyrgyzstan	Worldwide	3
Malta	Worldwide	1
Russia	Belarus	3
Serbia	Worldwide	1
Spain	Worldwide	1-2
Turkey - Adana, Ankara, Antalya and Izmir	Worldwide	1
Turkmenistan	Worldwide	7
Uzbekistan	Worldwide	4
ORIGIN: Middle East and North Africa Region		
ORIGINS	DESTINATIONS	Temporary Service Adjustment (numbers indicate additional transit time in business days)
Middle East and North Africa	Australia and New Zealand	6-8
	Japan	2
	South Korea	1
	Thailand	2
Algeria	Worldwide	2
Bahrain	Singapore	2
Jordan	Worldwide	2
Kuwait	Worldwide (except Singapore)	1
	Singapore	2
Lebanon	Europe, Africa, USA, Canada, Jordan	3
Libya	Worldwide	Temporary service suspension
Mauritania	Worldwide	2
Oman	Worldwide	2
Saudi Arabia	Worldwide (except Singapore)	1
	Singapore	2
Tunisia	Worldwide	1
United Arab Emirates	Americas Region	1
ORIGIN: Sub Saharan Africa Region		
ORIGINS	DESTINATIONS	Temporary Service Adjustment (numbers indicate additional transit time in business days)
Sub Saharan Africa	Australia and New Zealand	6-8
Angola	Worldwide	7

Burkina Faso	Worldwide	5
Burundi	Worldwide	4
Cameroon - Yaounde	Worldwide	2
Cape Verde	Worldwide	3
Central African Republic	Worldwide	5
Chad	Worldwide	7
Congo	Worldwide	2
DR Congo	Worldwide	2-4
Djibouti	Worldwide	5
Ethiopia	Worldwide	2
Gambia	Worldwide	3
Guinea-Bissau	Worldwide	Temporary service suspension
Kenya	Worldwide	3
Lesotho	Worldwide	7
Madagascar	Worldwide	5
Malawi	Worldwide	7
Mali	Worldwide	3
Mauritius	Worldwide	Temporary service suspension
Mayotte	Worldwide	Temporary service suspension
Mozambique	Worldwide	7
Namibia	Worldwide	7
Niger	Worldwide	3
Nigeria	Worldwide	3
Reunion Island	Worldwide	4
Rwanda	Worldwide	4
Sao Tome and Principe	Worldwide	Temporary service suspension
Senegal	Worldwide	2
Seychelles	Worldwide	Temporary service suspension
Somalia	Worldwide	Temporary service suspension
Somaliland	Worldwide	Temporary service suspension
South Africa	Worldwide	5
South Sudan	Worldwide	3
Sudan	Worldwide	7
Swaziland	Worldwide	7
Tanzania	Worldwide	3
Uganda	Worldwide	4
Zambia	Worldwide	7
Zimbabwe	Worldwide	7

NOTE

Due to the dynamic nature of the COVID-19 pandemic situation, additional localized service adjustments may be in place in some countries.

CHINA AND CORRESPONDING DHL SERVICE AREA CODES

- **Beijing, Tianjin, East, South and Southwest China areas**

DHL service area codes PEK, TSN, PVG, SHA, HGH, SZV, SZX, SWA, DGM, ZUH, CAN, CTU

- **Fujian, Shandong**

DHL service area codes XMN, FOC, TAO

- **Inland, Northern areas, Haikou, Nanning and Zhanjiang**

DHL service area codes BJS, DLC, HAK, XIY

Local Language Updates

[Spanish >](#)

[French >](#)
